



Guest Information

*Welcome to Silverthorn Resort on beautiful Shasta Lake. We hope you enjoy your trip with us.
Here is some additional information to help make your trip more convenient.*

Check-In- On arrival report to the reservation office located on the main dock. You will need to sign your patio boat contract to begin the procedure (bring a valid license/I.D.) Upon check-in you will receive your Shasta lake map, parking passes, cleaning checklist, orientation sheet and any other information for your assistance. If your patio boat is not ready you are welcome to wait and enjoy our many resort features such as our Pizza & Pub (located in our lower parking lot), marina market, snow shack and designated beach area.

May thru September

9:45 a.m. – 5:45 p.m.

October thru April

9:00 a.m. – 4:00 p.m.

Loading & Orientation- *An orientation must be given prior to loading the patio boat.* When your patio boat is ready it will be located on our main dock, you will be instructed to wait at the boat or in front of the reservation office until our Silverthorn representative arrives to orientate you. Once your orientation is complete, you may begin loading your boat. You may pull your vehicles down to the loading area to load, once you are done loading you must re-park in the designated parking area. We have several dock carts located by the courtesy/loading dock to assist you. We do have a limited amount of carts, so please do not load carts prior to completing your orientation.

Launching & Parking- Each patio boat comes with a designated number of parking passes which the contract signee will receive upon check-in (additional passes can be issued based on availability). ***No additional passes will be issued during holiday weekends.*** Those passes can be used in our main lot, overflow lot or any other designated parking area (elongated parking spots are for truck & trailers only). ***Do not block other vehicles in or you will be towed at your own expense.*** If you have any questions finding parking please ask a Silverthorn representative for assistance. Our launch ramp is available for guests to use at no charge. Please tie your ski boat or personal watercraft to the main dock, not the courtesy/loading dock.

Check-Out Procedures- Please return the boat to the gas dock and begin unloading and cleaning your patio boat (ask a Silverthorn representative if you need any cleaning equipment). We have a large green garbage dumpster located near the boat launch ramp to dispose of your trash (***do not leave any trash on your boat***). When unloading and cleaning is completed please notify the reservation staff, they will coordinate your walk through and final gas fill up. Once completed, your gas bill will be brought to the reservation office where you can pay it and any other additional charges.

Reservation Office & Apparel Store Hours- Choose from our great selection of Shasta lake shirts, hats & sweatshirts, Luli Fama swimsuits and Reef sandals & boardshorts, as well as souvenirs for everyone.

June 5th thru September 1st

8:00 a.m. – 6:30 p.m.

September 4th thru June 4th

8:00 a.m. – 4:30 p.m.

(Hours of operation may vary depending on operational needs)

Silverthorn Resort Pizza & Pub- The Silverthorn Pizza & Pub is equipped with 4 large satellite TV's and a pool table for your enjoyment. Come join us for **Live Music** Fri & Sat nights and enjoy the best pizza and view on Shasta Lake. ***Open seasonal only.***

May 14th thru September 3rd Call your order in at (530)275-2050 *(Hours of operation may vary depending on operational needs)*

Market & Fuel Dock Hours- Our store is stocked in hopes to accommodate all of your grocery needs. Any suggestions or recommendations of items to carry are greatly appreciated.

June 5th thru September 3rd

8:00 a.m. – 6:30 p.m.

September 4th thru June 4th

8:00 a.m. – 4:30 p.m.

(Hours of operation may vary depending on operational needs)

Thank you for choosing Silverthorn Resort.

We are a team committed to providing every guest with a fun and memorable experience.

Please don't hesitate to let us know how we could have made your stay more enjoyable.